

## E-Government

e-Government is one of the most challenging and promising public sector management topics of today. e-Government is much more than providing government services over the internet, or moving interactions to digital platforms. e-Government stands for providing technology related solutions to bureaucracies that have high costs and low performance. e-Government includes technology enabled opportunities for sustainable development. If e-Government is to be a driver for sustainability, it should be oriented towards the involvement of all. As such there is a need for policies that can shape the frameworks to achieve this

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### Programme Structure

A highlight of the topics covered: integration, interoperability, transparency and accountability. The topic of risk management with respect to the wider adoption of e-Government is also tackled, embracing security and privacy. Project management includes, among others, agile approaches and dealing with IT service providers. A particular topic is the involvement of citizens and businesses through the usage of social media and mobile computing.

## 01 Audience

The program is designed for:

- Managers and executives of a public entity
- Consultants
- IT service providers
- Academics

with an interest in public sector strategies and policies associated with e-Government

## 02 Programme intensity Full-time

- Full-time duration 5 days

## 03 Languages

- English

